Teaching Plan: 2022-23

Department: Bachelor of Management Studies

Class: TYBMS Semester: VI

Subject: Project Management (Finance Elective)

Name of the Faculty Member: Shweta Gupta

Month	Topics to be Covered	Additional Activities planned / done	Number of Lectures
Jan	Module I Intro to Project Management & Project Initiation	Project Selection	12
Feb	Module II Analysing Project Feasibility	Project Analysis	16
Mar	Module III Budgeting, Cost, Risk Estimates	Project Planning	16
April	Module IV New Dimension in Project Management	Business Model	16
	Total no. of lectures		60

Teaching Plan: 2022-23

Department: Bachelor of Management Studies

Class: TYBMS Semester: VI

Subject: International Finance

Name of the Faculty Member: Samir Soni

Month	Topics to be Covered	Additional Activities planned / done	Number of Lectures
Jan	a) Introduction to International Finance: • Meaning/ Importance of International Finance, Scope of International Finance, Globalization of the World Economy, Goals of International Finance, The Emerging Challenges in International Finance b) Balance of Payment: • Introduction to Balance of Payment, Accounting Principles in Balance of Payment, Components of Balance of Payment Identity Indian Heritage in Business, Management, Production and Consumption.	planned / done Market Watch	16
	c) International Monetary Systems: • Evolution of International Monetary System , Gold Standard System , Bretton Woods System, Flexible		

	Exchange Rate Regimes — 1973 to Present, Current Exchange Rate Arrangements, European Monetary System, Fixed & Flexible Exchange Rate System d) An introduction to Exchange Rates: • Foreign Bank Note Market, Spot Foreign Exchange Market • Exchange Rate Quotations & Direct & Indirect Rates & Cross Currency Rates & Spread & Spread % • Factors Affecting Exchange Rates		
Feb	a) Foreign Exchange Markets: • Introduction to Foreign Exchange Markets, Structure of Foreign Exchange Markets, Types of Transactions & Settlement Date, Exchange Rate Quotations & Arbitrage, Forward Quotations (Annualized Forward Margin) b) International Parity Relationships & Foreign Exchange Rate: • Interest Rate Parity, Purchasing Power Parity & Fishers Parity, Forecasting Exchange Rates (Efficient Market Approach, Fundamental Approach, Technical Approach, Performance of the Forecasters), Global Financial Markets & Interest Rates (Domestic & Offshore Markets, Money Market Instruments) c) Currency &	Market Watch	16

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	Interest Rate Futures:		
	 Introduction to Currency Options (Option on Spot, Futures & Futures Style Options), Futures Contracts, Markets & the Trading Process, Hedging & Speculation with Interest Rate Futures, Currency Options in India 		
Mar	a) Euro Currency Bond Markets: • Introduction to Euro Currency Market, Origin of Euro Currency Market, Euro Bond Market (Deposit, Loan, Notes Market), Types of Euro Bonds, Innovation in the Euro Bond Markets, Competitive Advantages of Euro Banks, Control & Regulation of Euro Bond Market b) International Equity Market & Investments: • Introduction to International Equity Market, International Equity Market Benchmarks, Risk & Return from Foreign Equity Investments, Equity Financing in the International Markets, Depository Receipts — ADR,GDR,IDR c) International Foreign Exchange Markets: • Meaning of International Foreign Exchange Market, FERA v/s FEMA, Scope & Significance of Foreign Exchange Markets, Role of Forex Manager, FDI v/s	Market Watch	16
	FPI, Role of FEDAI in Foreign Exchange Market d) International Capital Budgeting: • Meaning of Capital Budgeting, Capital Budgeting Decisions,		

	International Project Appraisal: • Meaning of Project Appraisal, Review of Net Present Value Approach (NPV), Option Approach to Project Appraisal, Project Appraisal in the International Context, Practice of Investment Appraisal Total no. of lectures		60
	Exchange Risk Management, Types of Risk, Trade & Exchange Risk, Portfolio Management in Foreign Assets, Arbitrage & Speculation b) International Tax Environment: • Meaning of International Tax Environment, Objectives of Taxation, Types of Taxation, Benefits towards Parties doing Business Internationally, Tax Havens, Tax Liabilities c) International Project Appraisal:		
Apr	Foreign Exchange Risk Management: Introduction to Foreign	Market Watch	14
	Incremental Cash Flows, Cash Flows at Subsidiary and Parent Company, Repatriation of Profits, Capital Budgeting Techniques – NPV		

Teaching Plan: 2022-23

Department: BMS Class: TYBMS Semester: VI

Subject: INNOVATIVE FINANCIAL MANAGEMENT

Name of the Faculty: MARIO MASCARENHAS

Month	Topics to be Covered	Additional Activities planned / done	Number of Lectures (of 50 minutes)
January	 A) Financial Services: Concept, Objectives/Functions, Characteristics, Financial Service Market, Financial Service Market Constituents, Growth of Financial Services in India, Problems in Financial Services Sector, Banking and Non-Banking Companies, Regulatory Framework b) Factoring and Forfaiting: Introduction, Types of Factoring, Theoretical Framework, Factoring Cost, Advantages and Disadvantages of Factoring, Factoring in India, Factoring v/s Forfaiting, Working of Forfaiting, Benefits and Drawbacks of Forfaiting, Practical Problems. c) Bill Discounting: Introduction, Framework, Bill Market Schemes, Factoring V/s Bill Discounting in Receivable Management 	ASSIGNMENT/QUIZ	14

February	a) Issue Management and Intermediaries:	ASSIGNMENT/QUIZ	16
	Introduction, Merchant Bankers/ Lead		
	Managers, Underwriters, Bankers to an		
	Issue, Brokers to an Issue		
	b) Stock Broking:		
	• Introduction, Stock Brokers,		
	SubBrokers, Foreign Brokers, Trading and		
	Clearing/Self Clearing Members, Stock		
	Trading (Cash and Normal) Derivative		
	Trading		
	c) Securitization:		
	Definition, Securitization v/s Factoring,		
	Features of Securitization, Pass Through		
	Certificates, Securitization Mechanism,		
	Special Purpose Vehicle, Securitisable		
	Assets, Benefits of Securitization, New		
	Guidelines on Securitization		
March	a) Issue Management and Intermediaries:	ASSIGNMENT/QUIZ	14
	Introduction, Merchant Bankers/ Lead		
	Managers, Underwriters, Bankers to an		
	Issue, Brokers to an Issue		
	b) Stock Broking:		
	• Introduction, Stock Brokers, SubBrokers,		
	Foreign Brokers, Trading and Clearing/Self		
	Clearing Members, Stock Trading (Cash		
	and Normal) Derivative Trading		
	c) Securitization:		
	Definition, Securitization v/s Factoring,		
	Features of Securitization, Pass Through		
	Certificates, Securitization Mechanism,		
	Special Purpose Vehicle, Securitisable		
	Assets, Benefits of Securitization, New		
	Guidelines on Securitization		
April	a) Consumer Finance:	ASSIGNMENT/QUIZ	16
	• Introduction, Sources, Types of		
	,,,,,,,,		

India, Mechanics of Consumer Finance,	
Terms, Pricing, Marketing and Insurance	
of Consumer Finance, Consumer Credit	
Scoring, Case for and against Consumer	
Finance	
b) Plastic Money:	
Growth of Plastic Money Services in	
India, Types of Plastic Cards- Credit card	
Debit Card- Smart card- Add-on Cards,	
Performance of Credit Cards and Debit	
Cards, Benefits of Credit Cards, Dangers of	
Debit Cards, Prevention of Frauds and	
Misuse, Consumer Protection. Indian	
Scenario. • Smart Cards- Features, Types,	
Security Features and Financial	
Applications	
c) Credit Rating:	
Meaning, Origin, Features, Advantages	
of Rating, Regulatory Framework, Credit	
Rating Agencies, Credit Rating Process,	
Credit Rating Symbols. Credit Rating	
Agencies in India, Limitations of Rating	
Total Lectures	60

Teaching Plan: 2022-23

Department: Bachelor of Management Studies

Class: TYBMS Semester: VI

Subject: Strategic Financial Management

Name of the Faculty Member: Mrs. Rakhi Pitkar

Month	Topics to be Covered	Additional Activities planned / done	Number of Lectures
January	Dividend Decision & XBRL		16
Feb	Capital Budgeting & Capital Rationing		16
March	Shareholder value & Corporate Governance	Case studies & Discussion	16
April	Financial Management in Banking Sector & Working Capital Financing	Assignments	12
	Total no. of lectures		60

Teaching Plan: 2022-23

Department: Bachelor of Management Studies

Class: TYBMS Semester: VI

Subject: <u>HRM in Service Sector Management</u>

Name of the Faculty Member: Shweta Soman

Month	Topics to be Covered	Additional Activities planned / done	Number of Lectures
Jan	Service Sector Management- An Overview: • Services - Meaning, Features, Classification of Services: End User, Degree of Tangibility, People Based Services, Expertise Required, Orientation Towards Profit, By Location • Service Sector Management — Meaning, Significance of Service Sector, Reasons for Growth in Service Sector • Service Organization — Importance of Layout and Design of Service Organization, Servicescape • Service Culture in Organization — Meaning, Developing Service Culture in Organization • Relationship Marketing — Meaning, Need and Importance in Service Sector Organizations, Six Market Model • Role of Service Employee • Role of Customers in Service Process— Customers as Productive Resources, Customers as Contributors to	Presentations	16

	Service Quality, Customers as Competitors • Service Encounter and Moment of Truth –Meaning, Nature, Elements of Service Encounter		
Feb	Managing Human Element in Service Sector: • Human Element in Service Sector — Introduction, Role and Significance • The Services Triangle • Front Line Employees /Boundary Spanners— Meaning, Issues Faced by Front Line Employees: Person/ Role Conflicts, Organization/ Client Conflict, Interclient Conflict • Emotional Labour — Meaning, Strategies for Managing Emotional Labour • Recruitment in Service Sector— Recruiting Right People, Recruitment Procedures and Criteria, Challenges in Recruitment in Service Sector — Interviewing Techniques: Abstract Questioning, Situational Vignette, Role Playing • Develop People to Deliver Service Quality • Compensating Employees in Services • Empowerment of Service Workers — Meaning, Advantages and Limitations	Case studies	16
Mar	Issues and Challenges of HR in Service Sector: • Quality Issues in Services: Meaning and Dimensions of Service Quality, The Service – Gap Model,	Presentations	16

	B		
	Reasons and Strategies to fill		
	the Gaps • Delivering Services		
	through Agents and Brokers -		
	Meaning, Advantages,		
	Challenges, Strategies for		
	Effective Service Delivery		
	through Agents and Brokers •		
	HRM in Public Sector		
	Organizations and Non – Profit		
	Sector in India • Issues and		
	Challenges of HR in Specific		
	Services: A Business and		
	Professional Services: Banking		
	and Insurance, Legal,		
	Accountancy & Infrastructure:		
	Roads, Railways, Power 🎄		
	Public Services: Police, Defense,		
	Disaster Management A Trade		
	Services: Wholesale and Retail,		
	Advertising, Maintenance and		
	Repairs * Personnel Services:		
	Education, Health Care, Hotels		
	Social and Charitable Services		
April	HRP Evaluation, Attrition,	Case studies	14
April	Retention & Globalization: •	Case studies	14
April	Retention & Globalization: • Human Resource Planning	Case studies	14
April	Retention & Globalization: • Human Resource Planning Evaluation in Service Sector –	Case studies	14
April	Retention & Globalization: • Human Resource Planning Evaluation in Service Sector – Meaning, HRP Evaluation	Case studies	14
April	Retention & Globalization: • Human Resource Planning Evaluation in Service Sector – Meaning, HRP Evaluation Process, Purpose of HRP	Case studies	14
April	Retention & Globalization: • Human Resource Planning Evaluation in Service Sector – Meaning, HRP Evaluation Process, Purpose of HRP Evaluation in Service Sector,	Case studies	14
April	Retention & Globalization: • Human Resource Planning Evaluation in Service Sector — Meaning, HRP Evaluation Process, Purpose of HRP Evaluation in Service Sector, Issues Influencing HRP	Case studies	14
April	Retention & Globalization: • Human Resource Planning Evaluation in Service Sector – Meaning, HRP Evaluation Process, Purpose of HRP Evaluation in Service Sector, Issues Influencing HRP Evaluation in Service Sector •	Case studies	14
April	Retention & Globalization: • Human Resource Planning Evaluation in Service Sector – Meaning, HRP Evaluation Process, Purpose of HRP Evaluation in Service Sector, Issues Influencing HRP Evaluation in Service Sector • Service Leadership – Meaning,	Case studies	14
April	Retention & Globalization: • Human Resource Planning Evaluation in Service Sector — Meaning, HRP Evaluation Process, Purpose of HRP Evaluation in Service Sector, Issues Influencing HRP Evaluation in Service Sector • Service Leadership — Meaning, Integrating Marketing	Case studies	14
April	Retention & Globalization: • Human Resource Planning Evaluation in Service Sector – Meaning, HRP Evaluation Process, Purpose of HRP Evaluation in Service Sector, Issues Influencing HRP Evaluation in Service Sector • Service Leadership – Meaning, Integrating Marketing Operation and Human	Case studies	14
April	Retention & Globalization: • Human Resource Planning Evaluation in Service Sector — Meaning, HRP Evaluation Process, Purpose of HRP Evaluation in Service Sector, Issues Influencing HRP Evaluation in Service Sector • Service Leadership — Meaning, Integrating Marketing Operation and Human Resources, Creating a Leading	Case studies	14
April	Retention & Globalization: • Human Resource Planning Evaluation in Service Sector — Meaning, HRP Evaluation Process, Purpose of HRP Evaluation in Service Sector, Issues Influencing HRP Evaluation in Service Sector • Service Leadership — Meaning, Integrating Marketing Operation and Human Resources, Creating a Leading Service Organization, The	Case studies	14
April	Retention & Globalization: • Human Resource Planning Evaluation in Service Sector — Meaning, HRP Evaluation Process, Purpose of HRP Evaluation in Service Sector, Issues Influencing HRP Evaluation in Service Sector • Service Leadership — Meaning, Integrating Marketing Operation and Human Resources, Creating a Leading Service Organization, The Service — Profit Chain Model •	Case studies	14
April	Retention & Globalization: • Human Resource Planning Evaluation in Service Sector – Meaning, HRP Evaluation Process, Purpose of HRP Evaluation in Service Sector, Issues Influencing HRP Evaluation in Service Sector • Service Leadership – Meaning, Integrating Marketing Operation and Human Resources, Creating a Leading Service Organization, The Service – Profit Chain Model • Attrition in Service Sector –	Case studies	14
April	Retention & Globalization: • Human Resource Planning Evaluation in Service Sector — Meaning, HRP Evaluation Process, Purpose of HRP Evaluation in Service Sector, Issues Influencing HRP Evaluation in Service Sector • Service Leadership — Meaning, Integrating Marketing Operation and Human Resources, Creating a Leading Service Organization, The Service — Profit Chain Model •	Case studies	14
April	Retention & Globalization: • Human Resource Planning Evaluation in Service Sector — Meaning, HRP Evaluation Process, Purpose of HRP Evaluation in Service Sector, Issues Influencing HRP Evaluation in Service Sector • Service Leadership — Meaning, Integrating Marketing Operation and Human Resources, Creating a Leading Service Organization, The Service — Profit Chain Model • Attrition in Service Sector — Meaning, Reasons for Attrition in Service Sector, Cycle of	Case studies	14
April	Retention & Globalization: • Human Resource Planning Evaluation in Service Sector — Meaning, HRP Evaluation Process, Purpose of HRP Evaluation in Service Sector, Issues Influencing HRP Evaluation in Service Sector • Service Leadership — Meaning, Integrating Marketing Operation and Human Resources, Creating a Leading Service Organization, The Service — Profit Chain Model • Attrition in Service Sector — Meaning, Reasons for Attrition in Service Sector, Cycle of Failure, Cycle of Mediocrity and	Case studies	14
April	Retention & Globalization: • Human Resource Planning Evaluation in Service Sector — Meaning, HRP Evaluation Process, Purpose of HRP Evaluation in Service Sector, Issues Influencing HRP Evaluation in Service Sector • Service Leadership — Meaning, Integrating Marketing Operation and Human Resources, Creating a Leading Service Organization, The Service — Profit Chain Model • Attrition in Service Sector — Meaning, Reasons for Attrition in Service Sector, Cycle of	Case studies	14

Including Employees in	
Company's Vision, Treat	
Employees as Customers,	
Measure and Reward String	
Service Performers •	
Globalization of Services-	
Meaning, Reasons for	
Globalization of Services, Impact	
of Globalization on Indian	
Service Sector. Organisational	
Effectiveness, Ways to Enhance	
Organisational Effectiveness	
Total no. of lectures	60

Teaching Plan: 2020 - 21

Department: Bachelor of Management Studies

Class: TYBMS Semester: VI

Subject: HRM in Global Perspective

Name of the Faculty Member: Rakhi Pitkar

Month	Topics to be Covered	Additional Activities planned / done	Number of Lectures
Jan	• International HRM: Meaning and Features, Objectives, Evolution of IHRM, Reasons for Emergency of IHRM, Significance of IHRM in International Business, Scope/ Functions.	Case Studies	16
	• Difference between International HRM and Domestic HRM.		
	• Approaches to IHRM: Ethnocentric, Polycentric, Geocentric and Regiocentric.		
	Limitations to IHRM.		
	Qualities of Global Managers.		
	Organizational Dynamics and IHRM.		
	• Components of IHRM: Cross Cultural Management and Comparative HRM.		
	Cross Cultural Management: Meaning, Features, Convergence of Cultures, Role of IHRM in Cross Culture Management, Problems of Cross Cultural Issues in Organizations, Importance of Cultural Sensitivity to International Managers.		
	Comparative HRM: Meaning, Importance, Difference between IHRM and Comparative HRM.		
	Managing Diversity in Workforce.		

	Dealing with Cultural Shock		
Feb	 International Recruitment and Selection: Meaning-Sources of International Labour Market, Global Staffing, Selection Criteria, Managing Global Diverse Workforce. International Compensation: Meaning, Objectives, Components of International Compensation Program, Approaches to International Compensation. 	Group Discussion	16
	• HRM Perspectives in Training and Development: Meaning, Advantages, Cross Cultural Training, Issues in Cross Cultural Training.		
	• International Performance Management: Meaning, Factors Influencing Performance, Criterion used for Performance Appraisal of International Employees, Problems Faced in International Performance Management.		
	Motivation and Reward System: Meaning, Benchmarking Global Practices.		
	• International Industrial Relations: Meaning, Key Issues in International Industrial Relations, Trade Unions and International IR		
Mar	• Concepts of PCNs (Parent-Country Nationals), TCNs (Third-Country Nationals) and HCNs (Host-Country Nationals).	Role Play	16
	• Expatriation: Meaning, Reasons for Expatriation, Factors in Selection of Expatriates, Advantages of Using Expatriates, Limitations of using Expatriates, Role of Family, the Role of Non-expatriates, Reasons for Expatriate Failure, Women and Expatriation, Requirements/Characteristics of Effective Expatriate Managers.		
	• Repatriation: Meaning, Repatriation Process, Factors affecting Repatriation Process, Role of Repatriate, Challenges faced by Repatriates		
Apr	 Emerging Trends in IHRM. Offshoring: Meaning, Importance, Offshoring and HRM in India. 	Case Studies	14

Total no. of lectures	60
Knowledge Management and IHRM	
Mergers and Acquisitions- Impact on IHRM.	
Growth in Strategic Alliances and Cross Border	
Virtual Organization and Traditional Organization, Managing HR in Virtual Organization.	
• IHRM and Virtual Organization: Meaning and Features of Virtual Organization, Difference between	
Role of Technology on IHRM.	
• HR in MNCs – Industrial Relations in MNCs.	
World.	
Meaning, How Projects are Managed across the World and Challenges in Managing International Projects across the	
• Managing International Projects and Teams:	
Corporate Ethics Programme.	
Code of Conduct, Criminalization of Bribery, Operationalizing Corporate Ethics of HR in Overall	
of Business Ethics, Global Values, International Corporate	
• International Business Ethics and IHRM: Meaning	

Teaching Plan: 2020 - 21

Department: Bachelor of Management Studies

Class: T.Y.B.M.S. Semester: VI

Subject: INDIAN ETHOS IN MANAGEMENT

Name of the Faculty Member: Ms. Delisha D'souza

Month	Topics to be Covered	Additional Activities planned / done	Number of Lectures
January	a) Indian Ethos Meaning, Features, Need, History, Relevance, Principles Practised by Indian Companies, Requisites, Elements, Role of Indian Ethos in Managerial Practices b) Management Lessons from Scriptures: Management Lessons from Vedas, Management Lessons from Mahabharata, Management Lessons from Bible, Management Lessons from Quran, Management Lessons from Kautilya's Arthashastra Indian Heritage in Business, Management, Production and Consumption. Ethics v/s Ethos Indian Management Management	- Case Study Discussion	16
February	Unit 2: Work Ethos and Values a) Work Ethos: Meaning, Levels, Dimensions, Steps, Factors Responsible for P oor Work Ethos b) Values: Meaning, Features, Values for Indian Managers, Relevance of Value Based Management in Glo	Case study discussionQuizGroup PPT Presentations by students	16

	bal Change, Impact of Values on		
	Stakeholders: Employees,		
	Customers, Government,		
	Competitors and Society.		
	Values for Managers, Trans-		
	Cultural Human Values in		
	Management and Management		
	Education, Secular v/s Spiritual		
	Values in Management,		
	Importance of Value System in		
	Work Culture Unit 3: Stress Management	Group DDT	14
March	a) Stress Management:	- Group PPT Presentations by	14
Maich	Meaning, Types of Stress at	students	
	Work, Causes of Stress,	Students	
		Casa study	
	Consequences of Stress	- Case study discussions	
	b) Stress Management	uiscussions	
	Techniques:		
	Meditation: Meaning, Techni		
	ques, Advantages, Mental Health		
	and its Importance in Manageme		
	nt, Brain Storming, Brain Stilling		
	, Yoga: Meaning, Significance c)		
	Leadership:		
	Meaning, Contemporary		
	Approaches to Leadership, Joint		
	Hindu Family Business –		
	Leadership Qualities of Karta		
	d) Motivation:		
	Meaning, Indian Approach to		
	Motivation, Techniques		
	Unit 4: Indian Systems of	- Case study	14
April	Learning a) Learning: Meaning,	discussion	
	Mechanisms		
	Gurukul System of Learning:	- Group PPT	
	Meaning, Features, Advantages,	Presentations by	
	Disadvantages	students.	
	Modern System of Learning:		
	Meanings, Features, Advantages,		
	Disadvantages		
	Karma: Meaning, Importance		
	of Karma to Managers,		
	Nishkama Karma		
	Laws of Karma: The Great		
	Law, Law of Creation, Law of		
	Humility, Law of Growth, Law		
	of Responsibility, Law of		
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Connection	
Corporate Karma: Meaning,	
Methodology, Guidelines for	
good Corporate Karma	
Self-Management: Personal	
growth and Lessons from	
Ancient Indian Education System	
Personality Development:	
Meaning, Determinants, Indian	
Ethos and Personality	
Development	
Total no. of lectures	60

Teaching Plan: 2022-23

Department: Bachelor of Management Studies

Class: TYBMS Semester: VI

Subject: Organizational Development.

Name of the Faculty Member: Satish Bendre

Month	Topics to be Covered	Additional Activities planned / done	Number of Lectures
January	Organization Development, meaning, features, Relevance, OD Practitioner, Emerging trends, OD Global setting. Principle, process and Importance of OD		15
February	Organizational Diagnosis, Organizational Renewal, Organizational Change, Change agents, OD Leadership development.		20
March	OD Interventions, Types of Interventions, Techniques of OD Intervention, Strategic Interventions, Traditional, Modern, Evaluation of OD Interventions,		15
April	Issues faced in OD, Values in OD, Ethics in OD, Organizational Effectivness.Approach, Goal, parameters, process, strategic approach,		10

Total no. of lectures	60

Teaching Plan: 2022-23

Department: Bachelor of Management Studies

Class: TYBMS Semester: VI

Subject: Brand Management

Name of the Faculty Member: Shweta Soman

Month	Topics to be Covered	Additional Activities planned / done	Number of Lectures
Jan	Introduction to Brand Management: • Meaning of Brand, Branding, Brand Management, Importance of Branding to Consumers, Firms, Brands v/s Products, Scope of Branding, Branding Challenges and Opportunities, Strategic Brand Management Process, Customer Based Brand Equity model (CBBE), Sources of Brand Equity, Steps of Brand Building including Brand Building Blocks, Brand Positioning: Meaning, Importance, Basis	Presentations	16
Feb	Planning and Implementing Brand Marketing Programs: • Brand Elements: Meaning, Criteria for choosing Brand Elements, Types of Brand Elements • Integrating Marketing Programs and Activities • Personalising Marketing: Experiential Marketing, One to One Marketing, Permission Marketing • Product Strategy:	Case studies	16

Perceived Quality and	
Relationship Marketing •	
Pricing Strategy: Setting Prices	
to Build Brand Equity •	
Channel Strategy: Direct,	
Indirect Channels • Promotion	
Strategy: Developing	
Integrated Marketing	
Communication Programs •	
Leveraging Secondary Brand	
Associations to Build Brand	
Equity: Companies, Countries,	
Channel of Distribution, Co-	
branding, Characters, Events	
Mar The Brand Value Chain b) Presentations 16	
Measuring Sources of Brand	
Equity: • Qualitative Research	
Techniques: Projective	
Techniques: Completion,	
Comparison, Brand Personality	
and Values: The Big Five, Free	
Association • Quantitative	
Research Techniques: Brand	
Awareness: Recognition, Recall,	
Brand Image, Brand Responses	
c) Young and Rubicam's Brand	
Asset Valuator d) Measuring	
Outcomes of Brand Equity •	
Comparative Methods: Brand	
based Comparative	
Approaches, Marketing Based	
Comparative Approaches,	
Conjoint Analysis • Holistic	
Methods: Residual Approaches,	
Valuation Approaches:	
Historical Perspectives and	
Interbrand's Brand Valuation	
Methodology	
Wethodology	
Apr Designing & Implementing Case studies 14	
Branding Strategies: • Brand	
Architecture: Meaning of Brand	
Architecture, The Brand-Product	
Matri, Breadth of a Branding	

Marketing, Advantages, Green Marketing b) Brand Extensions: • Meaning, Advantages, Disadvantages, Brand Extension and Brand Equity c) Managing Brands over Time: • Reinforcing Brands, Revatilising Brands d) Building Global Customer Based Brand Equity Total no. of lectures	60
Strategy, Depth of a Branding Strategy • Brand Hierarchy: Meaning of Brand Hierarchy, Building Equity at Different Hierarchy Levels • Cause Marketing to Build Brand Equity: Meaning of Cause	

Teaching Plan: 2020 - 21

Department: B.Com (BMS) Class: T.Y.B.Com (BMS) Semester: VI

Subject: INTERNATIONAL MARKETING

Name of the Faculty: HARMINDER SINGH OBEROI

Month	Topics to be Covered	Additional Activities planned / done	Number of Lectures (of 50 minutes)
JANUARY	INTRODUCTION TO INTERNATIONAL MARKETING AND TRADE		08
FEBRUARY	INTRODUCTION TO INTERNATIONAL MARKETING AND TRADE, INTERNATIONAL MARKETING ENVIRONMENT AND MARKETING RESEARCH		10
MARCH	INTERNATIONAL MARKETING ENVIRONMENT AND MARKETING RESEARCH, INTERNATIONAL MARKETING MIX		10
APRIL	INTERNATIONAL MARKETING MIX, DEVELOPMENTS IN INTERNATIONAL MARKETING		16
	Total Lectures		44

Teaching Plan: 2022-23

Department: Bachelor of Management Studies

Class: TY BMS Semester: VI

Subject: Media Planning.

Name of the Faculty Member: Prita Tiwari

Month	Topics to be Covered	Additional Activities planned / done	Number of Lectures
January	Meaning Features of Media. Role of media, Objectives and scope, Role of a media planner, Media Research, ABC, Press audits, TRPs, National Television Study. Org structure of Media Company. Challenges in Media planning.		20
February	Media Mix, types of Media Mix, Media Vehicles, Media Choices, Print, Television ,Radio, Out of Home, Emerging Media, Media strategy, Media scheduling		15
March	Media Budget, Methods of setting Media Budget, Buying Brief, Media scheduling, Factors affecting scheduling, Scheduling patterns, scheduling strategies.		15
April	Media Measurements, Basic Metrics, Print Metrics, Evaluating media Buying, Plan metrics, Benchmarking Metrics, evaluating		10

print Media Buying.	
Total no. of lectures	60

Teaching Plan: 2022-23

Department: Bachelor of Management Studies

Class: <u>T.Y.B.M.S.</u> Semester: <u>VI</u>

Subject: <u>RETAILMANAGEMENT</u>

Name of the Faculty Member: Ms. Delisha D'souza

Month	Topics to be Covered	Additional Activities planned / done	Number of Lectures
	Unit 1: Retail Management- An	- Case Study	16
January	overview	Discussion	
	a) Retail Management:		
	Introduction and Meaning,		
	Significance, Factors Influencing Retail		
	Management, Scope of Retail		
	Management		
	b) Retail Formats:		
	Concept of Organized Retailing:		
	Factors Responsible for the Growth of		
	Organized Retail in India, Multichannel		
	Retailing: Meaning and Types, E-tailing:		
	Meaning, Advantages and Limitations		
	c) Emerging Trends in Retailing		
	Impact of Globalization on Retailing		
	I.T in Retail: Importance, Advantages		
	and Limitations, Applications of I.T. in		
	Retail: EDI, Bar Coding, RFID Tags,		
	Electronic Surveillance, Electronic Shelf		
	Labels	C 1	1.6
E -1	FDI in Retailing: Meaning, Need for	- Case study	16
February	FDI in Indian Retail Scenario	discussion	
	Franchising: Meaning, Types,	0:-	
	Advantages and Limitations,	- Quiz	
	Franchising in India	Cassa DDT	
	Green Retailing	- Group PPT Presentations by	
	Airport Retailing	•	
	Unit 2: Retail Consumer and	students	
	Retail Strategy a) Retail Consumer/Shopper:		
	, , , , , , , , , , , , , , , , , , , ,		
	Meaning of Retail Shopper,		
	Factors Influencing Retail Shoppers, Changing Profile of		
	Shoppers, Changing Profile of		

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	Retail Shoppers, Market		
	Research as a Tool for		
	Understanding Retail Markets		
	and Shoppers b) CRM in Retail:		
	Meaning, Objectives		
	Customer Retention		
	Approaches: Frequent Shopper		
	Programme, Special Customer		
	Services, Personalization,		
	Community		
	c) Retail Strategy:		
	,		
	Meaning, Steps in Developing		
	Retail Strategy, Retail Value		
	Chain d) Store Location		
	Selection:		
	Meaning, Types of Retail		
	Locations, Factors Influencing		
	Store Location		
	e) HRM in Retail:	- Group PPT	14
March	Meaning, Significance,	Presentations by	
	Functions	students	
	Organization Structure in		
	Retail: Meaning, Factors	- Case study	
	Influencing Designing	discussions	
	Organization Structure,		
	Organization Structure for Small		
	Stores/Single Stores/Independent		
	Retailers and Retail Store		
	Chain/Department Store		
	Unit 3: Merchandise Management and		
	Pricing		
	• a) Merchandise Management		
	,		
	Concept, Types of		
	Merchandise, Principles of		
	Merchandising, Merchandise		
	Planning- Meaning and Process,		
	Merchandise Category –		
	Meaning, Importance,		
	Components, Role of Category		
	Captain, Merchandise		
	Procurement/SourcingMeaning,		
	Process, Sources for		
	Merchandise b) Buying		
	Function:		
	Meaning, Buying Cycle,		
	Factors Affecting Buying		
	Functions, Functions of Buying		
	for Different Types of		
	Organizations Young and		
	Rubicam's Brand Asset Valuator-		
	Rubicani s Dranu Asset valuator-		

	T 1 1 (0) B (10)		
	Independent Store, Retail Chain, Non-store Retailer c) Concept of Lifestyle Merchandising d) Private Label Meaning, Need and Importance, Private Labels in India e) Retail Pricing Meaning, Considerations in Setting Retail Pricing Pricing Strategies: High/ Low Pricing: Meaning, Benefits, Everyday Low Pricing: Meaning, Benefits, Market Skimming, Market Penetration, Leader Pricing, Odd Pricing, Single Pricing, Multiple Pricing, Anchor Pricing Variable Pricing and Price Discrimination- Meaning Types: Individualized Variable Pricing/First Degree Price Self-Selected Variable Pricing/ Second Degree Price DiscriminationClearance and Promotional Markdowns, Coupons, Price Bundling, Multiple – Unit Pricing Variable Pricing by Market		
	Segment/ Third Degree Price		
	Discrimination		
A mail	Unit 4: Managing and	- Case study	14
April	Sustaining Retail	discussion	
	 a) Retail Store Operations: Meaning, Responsibilities of Store Manager, The 5 S's of Retail Operations (Systems, Standards, Stock, Space, Staff) b) 	- Group PPT Presentations by students Quizzes	
	Store Design and Layout: • Store Design- Meaning, Objectives, Principles, Elements of Exterior and Interior Store Design, Store Atmospherics and Aesthetics • Store Layout- Meaning, Types:	Quidato	
	Grid, Racetrack, Free Form • Signage and Graphics: Meaning, Significance, Concept of Digital Signage		

Total no. of lectures	60
• Feature Areas: Meaning, Types: Windows, Entrances, Freestanding Displays, End Caps, Promotional Aisles, Walls, Dressing Rooms, Cash Wraps	

Teaching Plan: 2022-23

Department: Bachelor of Management Studies

Class: TYBMS Semester: VI

Subject: Operations Research

Name of the Faculty Member: Manisha Warekar

Month	Topics to be Covered	Additional Activities planned / done	Number of Lectures
January 2021	Introduction to OR		16
	UNIT 2:		
	Chapters: Assignment problems and Transportation problems		
February	UNIT 1: LPP – Introduction, formulation		14
	LPP graphical method and simplex method		
			16
March	UNIT 3: Network analysis:		
	Floats, slacks, Crashing, PERT		

	UNIT 4:	14
April	Job sequencing	
	Gaming theory	
	Revision of all modules	
	Total no. of lectures	60